Closure FAQ’s

How long will Library buildings be closed?
Library administration will work with the City of Marion and the Library Board of Trustees to reassess the situation and determine when it is best to reopen. At this time, the Library will be closed until further notice.

Why can’t you do this now if retail/restaurants can?
The safety of our staff and patrons is our priority. We will begin this service when we can safely do so under the guidance of experts and with the proper safety equipment in place.

When will the Library do curbside pickups?
The Library has worked closely with the City of Marion, Library Board of Trustees, and our county health department to determine when we can begin safely providing curbside hold pickup. Staff safety, PPE availability, and health guidelines are all part of the decision making process. We look forward to offering this service starting on May 22.

What should I do about items I have that are due?
Please keep all Library materials at this time. Due dates have been extended to June 16.

Should I bring my items back to the Library or put them in a drop box?
All Library buildings and drop boxes are still closed. Please keep your materials at this time. Fines have been suspended.

Can I pick up items I have put on hold?
This service will begin on May 22. We will notify patrons of available holds once they are available for pickup.

Can I place items on hold while you are closed?
You may place items on hold and pick them up when you are notified they are available. This will happen after the Library begins curbside hold pickup.

Can I sign up for a library card?
Please sign up for a library card by calling the Library at 319.377.3412 and a staff member will assist you.

What if I have a library card and can’t remember my pin?
Please call the Library at 319.377.3412 and a staff member will assist you.

What if I can’t find my library card?
Please call the Library at 319.377.3412 and a staff member will assist you.
Where can I find updates on the Library during the closure?

Keep checking our website (marionpubliclibrary.org), Facebook, or call us at 319.377.3412.

What will happen to Library staff at this time?

Library staff have been working hard to process materials for our patrons, prepare for and fulfill holds requests, and provide no-contact holds pick up. Staff have also been working remotely to assist patrons on the phone, email, social media, and our website during our closure.