



1095 6th Avenue, Marion, Iowa 52302

marionpubliclibrary.org

Frequently Asked Questions, Dolly Parton Imagination Library

The Dolly Parton Imagination Library program is specifically for children ages 0-5 who currently live within the geographic boundaries of Marion, Iowa (52302 zip code).

The Dolly Parton Imagination Library is being financially supported by donations to the Friends of the Marion Public Library. The funding available is limited. While we hope to be able to serve all those eligible, and do so for the foreseeable future, program participation and longevity are dependent on community support. The Friends of the Marion Public Library is a non-profit organization, (Tax Identification Number (EIN) is 42-1335663). Consider donating today and contributing to the success of the program, when donating, mention your contribution is for the Dolly Parton Imagination Library!

Question: When will the first book arrive?

Answer: The first book will arrive about two months after the sign up process is complete. For example, If you sign up in January, you will receive your first book by late March.

Because the national organization is so large, it takes a little while to get new addresses into their system. But once the first book arrives, a new book will come regularly every month while the program participant remains active (eligible with age and service area).

Question: We have waited two or three months for the first book:

Answer: Please make sure the postal service knows to deliver mail for your child's name to that address. Add your child's name to the mailbox, leave a note for the mail carrier, or submit "change of address" information on the US Postal Service website, adding your child's name to the address.

Have you received a "Welcome" email or letter? If not, there may have been an issue with your sign-up. Please call the Marion Public Library at 319-377-3412 for help.

Question: My child missed a book.

If it is this month's book: Sometimes the book doesn't come until the very last day of the month. If it doesn't come by the beginning of next month, please call the Marion Public Library at 319-377-3412 for help.

Question: One child got a book, but my other child didn't.

Answer: Books may come at different times of the month. Once each of your children has received a first book, each month's books should arrive by the last day of the month – but not necessarily on the same day.

Question: How do I change my address?

It is as easy as logging in to <https://imaginationlibrary.com/parent-login/> to access account information.

There you can make updates to user information. You can always stop in to the Library and provide updated address information in person. Remember, only Marion residents qualify for this program, so if you move out of the area, you are no longer eligible.

Question: I have a Marion Public Library Card but am not a Marion resident. Do I qualify?

Answer: We're sorry. This can be confusing. The City of Marion does allow those who live outside of Marion to receive limited access to our library services, but this special books-by-mail program is only for Marion residents.

The Dolly Parton Imagination Library is specifically for children who currently live within the City of Marion. It's being financially supported by donations to the Friends of the Marion Public Library to send books to children who live in Marion.

Question: I live outside of Marion. How can we get Imagination Library in my area?

Answer: Thousands of communities work with the national organization, Dolly Parton's Imagination Library, to offer this program. You can find out how to do it by visiting the Imagination Library website, <https://imaginationlibrary.com/>.

Question: How do you have the money for this new program?

Answer: This program is paid for by a partnership of the national Dolly Parton's Imagination Library and private, local donations raised by the Friends of the Marion Public Library specifically for this purpose.

Consider donating today and contributing to the success of the program, when donating, mention your contribution is for the Dolly Parton Imagination Library!

Thanks to our current supporters!

